

Communication

Who is this course aimed at?

This course is aimed at people who are looking to improve their communication skills

Course Aims

Whilst providing care, to be able to communicate with residents and colleagues ensuring that information is communicated effectively.

Learning Outcomes

By the end of this course you will be able to:

- Understand what Communication is
- Understand the barriers of communication and how to break them down
- Be aware of the impact communication has on those you are caring for
- Know of different ways to communicate
- Know when to use the different types of communication
- Understand that listening is an important type of communication
- Understand the importance of checking and clarifying information
- Be aware of the differences in formal and informal communication
- Know how to write a good report
- Apply the rules surrounding information sharing
- Know the exceptions to these rules
- Be aware of the types of documents that hold confidential data

Course available as

E-Learning

Course Length: 22 Mins

Contact Us

For more information, or to book any of our courses, please contact us on 01706 375578